flCiCi Bank

Savings Account for Illiterate

Eligibility	Resident Indian, >18yrs			
Minimum monthly average	Rs. 4,500			
balance (MAB)* (MAB is the	Not applicable subject to standalone FD of			
simple average of day-end	minimum Rs. 10,000 under the same customer ID as			
balances for a calendar month)	on month end.			
	Service Charges			
Cash Transaction Charges 1) Number Limit (Sum total of deposits and				
Home Branch (Branch where	withdrawals)			
the account is opened or	Rs 150 per transaction, post 3 free cash			
ported) (Deposits and	transactions per month.			
withdrawals across branches	2) Value Limit (Sum total of deposits and			
and deposits in Cash Recycler	withdrawals)			
Machines considered.)	Rs 5 per Rs 1,000, post free limit of Rs 1 lakh, per			
(With effect from 1 st May 2024)	month or Rs 150, whichever is higher.			
(with effect from 1 Muy 2024)	a) Non-Home branch –			
	Rs 5 per Rs 1,000, for transaction value above Rs			
	25,000 at non-home branch in a day or Rs 150,			
	whichever is higher.			
	b) Third party cash transactions charged at Rs 150			
	per transaction. Per transaction value capped at			
	Rs 25,000.			
ATM Interchange	6 metro locations (Mumbai, New Delhi, Chennai,			
(Transactions at Non ICICI	Kolkata, Bengaluru and Hyderabad): Rs 21 per			
Bank ATMs)	financial transaction G Rs 8.5 per non-financial			
	transaction, post 3 transactions (inclusive of			
	financial and non-financial transactions).			
	Other than 6 metro locations: Rs 21 per financial			
	transaction and Rs 8.5 per non-financial			
	transaction, post 5 transactions (inclusive of			
	financial and non-financial transactions).			
	Maximum of E transactions from in a month garage			
	Maximum of 5 transactions free in a month, across			
	locations, with a cap of 3 transactions at 6 metro locations			
	locations			
	Nil for senior citizens			
	ATM withdrawal at other bank (outside India)- Rs			
	125/transaction+3.5% currency conversion charge. Non			
	financial 25/transaction			
Transactions at ICICI Bank ATMs	Rs 21 per financial transaction, post 5			
/ Cash Recycler Machines (cash	transactions. All non-financial transactions are			
withdrawals)	free.			
	(Financial transaction includes - Cash			
	Withdrawal; Non Financial transactions include -			
	Balance Inquiry, Mini statement G Pin change)			

Issue of DD drawn on ICICI	Rs.50 per D.D. up to Rs.10,000;Rs.5 per thousand		
Bank by cheque/transfer	rupees or part thereof for DD of more than Rs.10,000,		
	subject to a minimum of Rs.75 and maximum of Rs.		
	15,000		
Debit Card Fees annual fees	Rs.200 p.a.		
(With effect from 1 st May 2024)	For Gramin locations - Rs.99 p.a.		
Cheque Books	Nil for 25 cheque leaves in a year;		
(With effect from 1 st May 2024)	Rs. 4 per leaf thereafter		
Value Added SMS alert	Nil		
facility (For transactions other			
than specified by regulatory			
guidelines, SMS alerts will be			
triggered only if the			
transaction value is greater			
than Rs.5,000)			
Address change request at	Nil		
branches			
Penal Charges			
Charges for non -	6% of the shortfall in required MAB.		
maintenance of minimum			
monthly average balance			
(NMMAB)			

Note - Common ICICI Bank savings account facilities for all products except for Wealth Management / ICICI Bank Private Banking / Basic Savings Bank Account and unless specified product-wise.

Common Service Charges

Service Charges		
Statement	Free Quarterly Statement	
	Free monthly e-mail statement on request	
	Passbook facility available at base branch	
	View and download statement facility available on the website	
Issue of Duplicate	Rs. 100 per statement at branch or Customer Care (non-IVR), Rs.	
Statement	50 per statement through Customer Care (IVR), ATM and Net	
	banking	
Issue of pass book	Nil	
Issue of duplicate pass	Rs. 100 for issuance and Rs. 25 per page for Updation	
book		
DD / PO – Issue	Rs. 50 per D.D/PO up to Rs. 10,000; Rs. 5 per thousand rupees or	
Issue by deposit of	part thereof for DD/PO of more than Rs. 10,000, subject to a	
cash/cheque/transfer	minimum of Rs. 75 and maximum of Rs. 15,000	
	For Senior Citizen, Student & Rural locations:	
	For amounts up to Rs. 10,000– Rs.40,	
	For amounts above Rs. 10,000 till Rs. 50,000 – Rs.60,	
	For amounts above Rs. 50,000– Rs. 5 per thousand rupees or part	
	thereof (maximum of Rs. 15,000)	

DD/PO - Cancellation/	Rs. 100 per instance
Duplicate / Revalidation	
(With effect from 1 st	
May 2024)	Through Online Channel Mil
NEFT Charges - Outward	Through Online Channel – Nil
	Through Branch Channel - Up to Rs. 10,000 – Rs. 2.25 per transaction
	Rs. 10,001 to Rs. 1 lakh – Rs. 4.75 per transaction
	Above Rs. 1 lakh to Rs. 2 lakh – Rs. 14.75 per transaction
	Above Rs. 2 lakh and up to Rs. 10 lakh – Rs. 24.75 per transaction
NEFT Charges - Inward	Nil
RTGS - Outward	Through Online Channel – Nil
	Through Branch Channel – Rs. 2 lakh to Rs. 5 lakh – Rs. 20 per transaction
	Above Rs. 5 lakh – Rs. 45 per transaction
RTGS - Inward	Nil
IMPS – Outward	Amount up to Rs. 1 thousand – Rs. 2.50 per transaction
(With effect from 1 st	Amount above Rs. 1 thousand to Rs. 25 thousand – Rs. 5 per
May 2024)	transaction
	Amount above Rs. 25 thousand to Rs. 5 lakhs – Rs. 15 per transaction
IMPS - Inward	Nil
	Nil
UPI transaction charges	
Inter-branch funds	Nil
transfer charges	
Bill Pay Charges	Nil
Charges for certifying or	Nil
verifying customer ECS	
mandates	
Cheque Collection Local	Nil
Cheque Collection	Nil
Outstation	
Account closure	Nil
(With effect from 1 st	
May 2024)	Debit Card
Dabit Card Lassier Fred	
Debit Card Issuing Fee	Nil
Enrolment fee	For Rupay Debit Card Joining Fee is Nil
	Annual fee is Rs. 200
	For Gramin locations - Rs. 99
Late Payment Charges	N.A.
Replacement Card fees	Rs. 200 per card
(Lost / Damaged card)	
ATM Balance Enquiry	Rs. 25
charges from ATMs	
outside India	
Cross-currency mark-up	3.5% of transaction amount
charges on foreign	
currency transactions	

	1						
Surcharge on Fuel		-			when b	oth the bel	low
purchases	mentioned				Bank te	erminal (On-	-Us
	transaction		15 0500		Durik (C		03
	2. Transact		ne on seleo	ct aovernn	nent petro	l pumps.	
				0		urcharge at	its
	own discre				, ,	5	
Surcharge on railway	1.8% of bo	okinas as	ner Visa r	equilation	5		
bookings	1.070 01 50	okings as		egulations			
Debit Card PIN re-	Nil						
generation Charges							
(With effect from 1 st							
May 2024)							
Debit Card de – hotlisting	Nil						
(With effect from 1 st							
May 2024)							
Balance Certificate	Nil						
(With effect from 1 st							
May 2024) Interest Certificate	Nil						
(With effect from 1 st							
May 2024)							
Retrieval of old	Nil						
transactional documents							
/ Enquiries related to old							
records							
(With effect from 1 st							
May 2024)							
Photo attestation	Rs. 100 pe						
Signature attestation	Rs. 100 pe	r applicati	on/letter				
(With effect from 1 st							
May 2024) Address confirmation	Nil						
(With effect from 1 st	INII						
May 2024)							
Inoperative account	Nil						
Stop Payment charges	Particular o	heaue - F	Rs 100				
(With effect from 1 st	(Free throu	•		/R & Net b	oankina)		
May 2024)	,	5			57		
Stop Payment Charges -	For ECS is	s not pre	sent as	customer	is require	ed to maint	tain
ECS	requisite bo	alances to	honour t	he EMI txn	IS		
Lien marking and	Nil						
unmarking of savings							
account							
(With effect from 1 st							
May 2024)							
Locker Rent		Annual	Locker rer	ntals starti	ing from		
			Semi -				
	Location	Rural	Urban	Urban	Metro	Metro +	
	Small	1,200	2,000	3,000	3,500	4,000	
	Medium	2,500	5,000	6,000	7,500	9,000	
	Large	4,000	7,000	10,000	13,000	15,000	
	Large	4,000	7,000	10,000	13,000	15,000	

	Extra
	Large10,00015,00016,00020,00022,000•Rentals may vary between branches under same location
	 Locker rentals vary based on locker size and branch
	location
	 Locker rent is charged annually and is collected in advance
Reissue of Internet user	Nil
id or password (Branch	
or non IVR Customer	
Care)	
(With effect from 1 st	
May 2024)	
Standing Instructions -	Nil
Setting-up-charge	
(With effect from 1 st	
May 2024)	
Address change request	Nil
at branches	
(With effect from 1 st	
May 2024)	Nil
ECS/NACH setup charges	
National Automated	Nil
Clearing House (NACH)	
Mandate. One time mandate authorisation	
charges (physical) (With effect from 1 st	
May 2024)	
Cash deposit charges -	Charges of Rs. 50 per transaction, will be levied on cash deposited
Cash Acceptor/Recycler	in the Cash Acceptor/Recycler machines on bank holidays and
machines	between 06:00 p.m. and 08:00 a.m. on working days. The charges
	would be applicable if the cash deposit in the Cash
	Acceptor/Recycler machines on bank holidays and between 6 pm
	and 8 am on working days exceeds Rs. 10,000 per month either
	as a single transaction or multiple transactions
	Above charges will not be applicable to Senior Citizens, Basic
	Savings Bank Account, Jan Dhan Accounts, Accounts held by
	incapacitated and visually impaired persons, Student Accounts or
	any other Accounts identified by ICICI Bank
	Penal Charges
ECS / NACH Debit	Rs. 500 per instance for financial reasons. Maximum recovery will
Returns	be done for 3 instances per month for the same mandate
(With effect from 1 st	
May 2024)	
Cheque return outward	Rs. 200 per instance for financial reasons
(cheque deposited by	
customer)	Do E00 par instance for financial response
Cheque return inward	Rs. 500 per instance for financial reasons.
(cheque issued by	Rs. 50 for non-financial reasons except for signature verification
customer) Decline of transaction at	Ps. 25 per transaction
other bank ATMs or point	Rs. 25 per transaction
of sale (POS) due to	
insufficient balance in the	

account	
Standing Instructions	Rs. 200 per instance for financial reasons
Rejection	
Deliverable returned by	Any deliverable returned by courier due to consignee or address
courier	specific reasons (no such consignee/ consignee shifted and no
	such address, etc.) – Rs 50 per instance
Deliverables destroyed at	Any deliverable not picked up (within the stipulated time) – Rs. 50
Branches	per instance

- 1. Locker rates vary for different branches, hence customers are requested to get in touch with respective branch.
- 2. Taxes at prevailing rates as per Govt rules shall be applicable over and above the mentioned charges. The charges indicated above are subject to periodic revision.
- 3. *With effect from April 1, 2015: In the event of non-maintenance of minimum MAB, the bank will notify the customer by SMS/e-mail/ letter etc. that in the event of the minimum balance not being restored in the account in the subsequent month, non-maintenance of MAB charges will be applicable. In case the customer has not maintained MAB for any consecutive month, non- maintenance of MAB charges shall be applicable for all consecutive months. The Bank will notify the customer in the initial month only in case of non-maintenance of MAB in consecutive months. It will be the responsibility of the customer to have a valid e-mail ID, mobile number and address updated with the Bank at all times, failing which, customer may not receive the notification(s).
- 4. Above schedule of charges is also applicable for accounts opened with Rs. 500 or Nil Monthly Average Balance (MAB) requirement. Charges for Non-maintenance of Minimum Monthly Average Balance (NMMAB) will be 6% of the shortfall on the required MAB.
- 5. Penal charges are applied to Cheque return transactions even if they are classified as Basic Banking to instil financial discipline.